

# How to Contact Us

## Report a fault

You can report an issue on the roads quickly and easily by using our online reporting system:

[Report a fault online](#)

Alternatively, contact us:

**Email:** [highways@staffordshire.gov.uk](mailto:highways@staffordshire.gov.uk)

**Phone:** 0300 111 8000

If you would like to find out the estimated progress for a reported issue, please view our [estimated response times](#).

## Emergencies

For highway related emergencies call **0300 111 8000** (charged at a local rate).

## Chat with us

If you have a question that hasn't been answered on these web pages, you can usually chat with us using our online chat facility. Click on the chat button in the bottom right corner. Please note that online chat is only available during office hours.

There are no results that match your criteria.

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